



P.O Box GI2042, Rodney Bay, Gros-Islet, St. Lucia, W.I

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**Dive Saint Lucia booking and cancellation policy as of
September 2017-2018 in effect of 1st November 2017**

Dive Saint Lucia now operates on a 20% non-refundable deposit to secure your booking.

This deposit needs to be paid in advance to secure your booking and the balance to be paid in full prior to or on the day of your activity.

In the event of a cancellation, adequate notice needs to be given. If you cancel 24 hours in advance and you have paid in full, Dive Saint Lucia will refund 80% of the cost.

If notice is not given you will be liable for 100% of the cost.

One reason to implement the cancellation policy is that we provide our clients lunches and a pick up/ drop off service. These costs need to be covered.

In addition, no shows or late cancellations will be charged 100% cancellation fee as Dive Saint Lucia will not be able to fill those spots in such short notice.

This cancellation policy is for Hotels, Tour operators as well as independent bookings.

Please make the changes accordingly.

If you have any questions or would like further clarification on this policy, please let us know.

Kind regards

Marcel Buechler

Owner/ Managing Director